

## Tricky Professionalism Issues for Labour and Employment Lawyers

### *Labour and Employment Law*

**Date:** Tuesday, November 8, 2022 | 9:00 am – 12:00 pm

**Location:** OBA Conference Centre  
20 Toronto Street, 2<sup>nd</sup> Floor, Toronto

**Program Chair:** **Andrew Monkhouse**, Monkhouse Law  
**Lai-King Hum**, Hum Law Firm



**Professionalism Hours:** This program contains 2 hours  
**EDI Hours:** This program contains 1 hour

Back by popular demand, learn from our expert faculty as they discuss how to resolve some of the tricky professionalism issues that labour and employment lawyers regularly face. Our distinguished panel of management, employee, and labour counsel will examine key professionalism issues, including effective client communications, dealing with self-represented parties, and the use of non-disclosure agreements in settlement.

Register now to gain practical insights and helpful advice on navigating these challenging issues and more.

9:00 am Welcome and Opening Remarks

9:05 am **Effective Communications with Clients and Other Parties**

**Shalini Konanur**, South Asian Legal Clinic  
**Maria Kotsopoulos**, Blaney McMurtry LLP

- Joint and multi-client retainers
- Limited scope retainers
- Dos and don'ts for email communications
- How to deal with inadvertent disclosures

9:35 am **Dealing with Self-Represented Parties**

**Leslie Smith**, Lawyer and Deputy Judge, Small Claims Court  
**Ron Franklin**, Franklin Law

- Recognizing the challenges and personal circumstances of self-represented litigants
- Duty to be courteous, civil, and act in good faith
- Practical strategies to avoid protracted proceedings
- Special issues in duty of fair representation cases

10:05 am Refreshment Break

10:20 am **Providing Inclusive and Accessible Legal Services**

**Lorin MacDonald, JD, LSM**, HearVue Inc.  
**Jamie McGinnis**, Human Rights Legal Support Centre (Thunder Bay)  
**Samantha Peters**, Black Femme Legal

- Providing effective and meaningful legal services to persons with disabilities
- Cultural competency as a professional responsibility
- Best practices for representing Indigenous clients

10:50 am **Non-Disclosure Agreements and other Ethical Issues in Settlement**

**Professor Julie Macfarlane**, University of Windsor  
**Hena Singh**, Singh Lamarche LLP  
**Kumail Karimjee**, Karimjee Law

- Avoiding the misuse of non-disclosure agreements
- Best practices for getting instructions
- Neutral diversity in ADR

11:25 am **Navigating Client Complaints: Advice from the Experts**

**Patricia D'Heureux**, Cavalluzzo LLP  
**Julianne Rawson**, Law Society of Ontario

- Understanding the LSO complaint process
- Being prepared for nuisance claims

11:55 am Questions and Concluding Remarks

12:00 pm Program Concludes

**PROGRAM REGISTRATION IS ONLINE** [www.oba.org/pd](http://www.oba.org/pd)

**Questions?** [pd@oba.org](mailto:pd@oba.org)