

Practical Strategies for Mastering Remote Hearings

Administrative Law



Webcast

Date: Wednesday, April 6, 2022 | 1:00 pm to 4:00 pm

Location: Via webcast

Chair: John Mather, DMG Advocates LLP



This program is eligible for up to 3.0 hours of Substantive content

The pandemic has changed how adjudicators and regulators conduct administrative hearings. Two years in, practitioners continue to adapt to new platforms and technologies, all while determining how best to serve their clients, including disadvantaged and vulnerable persons. What are some of the challenges that arise with videoconference and teleconference platforms? How can you successfully utilize different platforms to effectively advocate for clients? Join our panel of experienced adjudicators and practitioners for lessons drawn from two years of remote advocacy, as well as learn new strategies for putting the best case forward. Also gain insight on how to present arguments that will increase the likelihood of having a useful and engaging dialogue with decision-makers.

1:00 pm Welcome and Opening Remarks

1:05 pm **Effective Advocacy on Alternative In-Person Platforms**

Moderator: John Mather, DMG Advocates LLP (Toronto)

Eva Nichols, Human Rights Tribunal of Ontario (Toronto)

Tim Moseley, Ontario Securities Commission, (Toronto)

Verlyn Francis, Toronto Licensing Tribunal, (Toronto)

- Two years in, what are some of the lessons learned?
- Key considerations in preparing for remote hearings
- Differences and challenges in various hearing formats
- Tips for effective advocacy: how to make remote hearings run smoothly and pitfalls to avoid
- Ways to promote useful and engaging communication

- How to refer to evidence and move efficiently from document to document
- Handling sensitive and private documents, including detailed medical and financial records

2:45pm Break

3:00pm **Effectively Working with Vulnerable Litigants**

Moderator: Jeffrey Andrew, Cavalluzzo LLP (Toronto)

Aminah Hanif, Cavalluzzo LLP (Toronto)

Jenna Bontorin, PooranLaw (North York)

Elsa Ascencio, Hamilton Community Legal Clinic (Hamilton)

Shibil Siddiqi, Progressive Barristers PC (Toronto)

- Understanding the "Digital Divide": issues and challenges exacerbated by remote hearings
- Adapting your practice to provide more effective, meaningful, and accessible legal services
- Communicating with clients in clear language
- How to support clients who lack suitable devices, technological skills, and/or internet access

1:55pm **Embracing Paperless Litigation: How to Manage and Present a Large Electronic Record**

Moderator: Mina Karabit, Wise Health Law (Toronto)

Olivia Filetti, Tribunals Ontario, Legal Services Unit (Toronto)

Asif Lasani, Gowling WLG (Hamilton)

Nicholas Pope, Hameed Law (Ottawa)

- Guidance on how to organize, present, and navigate a large volume of electronic documents
- Collaborating with opposing parties

3:55 pm Question and Closing Remarks

4:00pm Program Concludes

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Questions? pd@oba.org