

Ministry of the Attorney General

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The Advocates' Society

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Office of the Superintendent of Bankruptcy

Anne Wettlaufer, President and CEO, Anne.Wttlaufer@cairp.ca
Canadian Association of Insolvency and Restructuring Professionals

Dear Members of the Legal and Insolvency Community:

RE: Justice Services Online Enhancements

I am writing to advise that the Ministry of the Attorney General will be releasing additional enhancements to its Justice Services Online (JSO) platform.

The following enhancements will be deployed on April 3, 2023:

- An informational document that will be attached to all acceptance emails for documents filed through Family Submissions Online (FSO), Civil Submissions Online (CSO), and Bankruptcy Submissions Online (BSO) to provide information about CaseLines, each party's responsibilities to upload documents, and available resources.

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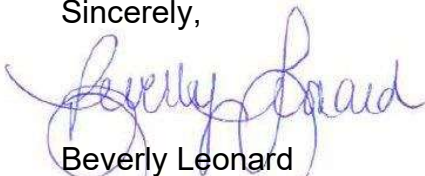
- Filers will be able to identify in the CSO, BSO, FSO and Small Claims Court Submissions Online portals if they are resubmitting previously rejected documents. These resubmissions will be flagged as a priority in the court case tracking system for court staff review.
- A new family portal will enable users to request a list of all documents previously filed in a family case. The list will be automatically generated and emailed to the requestor with no action required by court staff.
- Additional document types will be eligible for submission through the FSO portal, including:
 - Form 8: Application (General) or Form 10: Answer for claims of wrongful removal to or retention of child(ren) in Ontario involving a country outside Canada
 - Form 12: Notice of Withdrawal
 - Form 36: Affidavit for Divorce (fee already paid).
- The automatic FSO acceptance and rejection email sent to filers once submissions have been reviewed and processed by court staff have been redesigned to ensure clear and concise messaging in both English and French.

Please share this information with all the members in your respective associations and organizations for awareness.

The ministry continues to expand and improve service deliverables of JSO based on feedback from court staff, users, and the judiciary. The iterative approach for JSO enhancements aims to improve user experience and increase efficiency while minimizing disruption.

We value our collaborative working relationship with you and invite you to share your insights on how the platform can be enhanced. If you would like to discuss this initiative further, please contact Vaia Pappas, Director, Operational Support Branch at Vaia.Pappas@ontario.ca.

Sincerely,



Beverly Leonard
Assistant Deputy Attorney General
Court Services Division

c: Paula Reid, Assistant Deputy Attorney General & Chief Administrative Officer
Corporate Services Management Division
Vaia Pappas, Director, Operational Support Branch, Court Services Division