

## Job Description

Job title	Claims General Counselor
Job ID	2010-TO-26
Location	ON-Toronto
Available Openings	1

Solid Reputation. Passionate People. Endless Opportunities.

We are one of the leading insurance companies in North America. Our superior financial strength and consistent record of strong operating returns mean security for our customers – and opportunities for our employees. You will find Travelers to be full of energy and a workplace in which you truly can make a difference.

**TRAVELERS Canada** is hiring for a Claims General Counselor in our Toronto office. He or she will report to the Vice President, General Counsel and US Claims Legal International. The Claims General Counselor will be responsible and accountable for providing legal advice and support to Travelers Canada Claims Executive Management Team (Claim EMT) and claim staff on Property & Casualty claim legal issues.

### Job Specifications:

- Responsible for participating in and providing support to the Claim EMT;
- Responsible for providing day to day coverage advice;
- Manage and advise on legal issues that arise in the claim context (non claim legal issues to be identified and ushered to the appropriate Company legal resource);
- Proactively drive optimal resolution of claims and claim litigation through active strategy formation, management, monitoring, and reporting;
- Support legal expense management initiatives;
- Identify, monitor, and provide updates on claim related case law, legislative developments, and legal trends;
- Provide training for claim staff;
- Ensure claim legal best practices, claim handling procedures and litigation management are developed and maintained;
- Develop tools to assist claim staff in policy reviews; and
- Collaborates closely with the claim organization, Travelers US and other areas of the company as needed to achieve business goals and initiatives

### Job Qualifications:

- A law degree (LLB/JD) with a minimum of five (5) to seven (7) years of relevant insurance and litigation experience
- Excellent communication and interpersonal skills
- Solid negotiation and dispute resolution skills
- Strong attention to detail, accuracy, client relationships, analytical problem solving, influencing, and documentation
- Exceptional time management skills in order to effectively manage a significant portfolio of claims files
- Strong computer skills, specifically with Microsoft Office
- Dual qualification in Ontario and Quebec preferred
- Must be fluent in both English and French

We are proud to provide comprehensive, high-quality employee programs to meet our employees' needs now and in the future including a very competitive financial package. For more information about the benefits and rewards of working at Travelers Canada please visit our website. [www.Travelerscanada.ca](http://www.Travelerscanada.ca)

Travelers Canada is an equal opportunity employer and invites culturally diverse applicants to join our team. We are an equal opportunity employer.

**Ready to apply?** Please send applications to [hrcanada@travelers.com](mailto:hrcanada@travelers.com) quoting the job ID and/or title.